

Support Desk

Our Service Work Controller will book your support request and allocate your service ticket. This will ensure your support request is handled in a timely manner and be your reference for the life of the service request.

Support Desk by phone

1300 123 873

Support Desk by email

support@voiceprintdata.com.au



Live Office Support Level	Enterprise
Call Logging Window	24 hours per day 365 days per year
Delivery Method	Named Engineer
Telephone / Remote Support Response Time	30 Minutes
Repair Time	Critical Problem - 2 Hours Major Problem - 4 Hours Minor Problem - 1 Business Day

